



Dear Investigator, Dear Study Coordinator,

Cerba Research would like to inform you of the shipping limitations and the critical items to be checked before planning your patient visits in case of a Cerba Research closing day or local holiday.

Please take the following into consideration

- For sites with 24h delivery time to Cerba Research do not schedule any shipments 24 hours before the closing day of the Cerba Research affiliate you are shipping samples to.
- For sites with 48h delivery time to Cerba Research do not schedule any shipments 48 hours before the closing day of the Cerba Research affiliate you are shipping samples to.
- Do not ship samples on the day before local public holidays or on local public holidays. If agreed otherwise for your trial, please check the possibilities upfront with the (premium) courier.
- As all couriers (standard as well as premium) may have restrictions, please contact them well in advance to check the following
 - The possible shipping days and custom closing times (if applicable)
 - Possible earlier last calling / pickup times
- During Christmas and New Year’s period schedule pickups in advance of the holidays where possible.

Ambient, combined and/or frozen shipments	Allowed if the above conditions are met.
3 rd party shipments	Contact Cerba Research Project Management team upfront.

Cerba Research will be providing continuous service during this time period (except on the closure days), so please contact us via the study specific email address or via the general contact details in case of any doubts.

Cerba Research Europe	pmeu@cerbaresearch.com
Cerba Research USA	pmus@cerbaresearch.com
Cerba Research Australia	administration-au@cerbaresearch.com
Barc Lab South-Africa	service@barcsa.co.za , barcprojmanagers@lancet.co.za
SRL Japan	keisuke.maeda@miraca.com ,

Yours sincerely,
Global Project Management – Cerba Research



Samples sent to Cerba Research Europe

2020 dates	Cerba Research EU	CERBA Lab (France)	Histalim	
Monday, 13 April	Closed	Open*	Closed	Easter Monday
Friday, 1 May	Open	Open	Closed	Labour Day
Friday, 8 May	Open	Open	Closed	WWII Victory Day
Thursday, 21 May	Open		Closed	Ascension day
Monday, 1 June	Closed	Open	Closed	Whit Monday
Tuesday, 14 July	Open		Closed	National day
Tuesday, 21 July	Open	Open	Open	Independence day
Saturday, 15 August	Open	Open	Closed	Assumption of Mary
Sunday, 1 November	Closed		Closed	All saint's day
Wednesday, 11 November	Open	Closed	Closed	Remembrance Day
Friday, 25 December	Closed	Open	Closed	Christmas Day
Friday, 1 January 2021	Closed	Open	Closed	New Year's Day

* Cerba Lab is open 24h every day except Sunday. Minimum effectives are scheduled during holidays depending on the technical units to insure minimal activity. This information is negotiated every year at the mandatory annual negotiation (MAN).

For Russia and Ukraine Where possible, please avoid scheduling patients from December 20th 2020 till January 10th, 2021.

Combined shipments – only for Russia and Ukraine	Ambient samples should be shipped to Cerba Research (provided the above conditions are met) & frozen samples are to be stored on site**.
Frozen shipments – only for Russia and Ukraine	Not allowed during this period – frozen samples are to be stored on site**. Frozen batch shipments will not be organized by Cerba Research unless otherwise agreed

** if not possible – please contact the Cerba Research Project Management team

Samples sent to Cerba Research USA

2020 dates	Cerba Research US	
Monday, 25 May	Closed	Memorial Day
Friday, 3 July	Open	Independence Day
Saturday, 4 July	Open	Independence Day
Monday, 7 September	Closed	Labor Day
Thursday, 26 November	Closed	Thanksgiving Day
Friday, 25 December	Closed	Christmas Day
Friday, 1 January 2021	Closed	New Year's Day

Samples sent to Cerba Research Australia

2020 dates	Cerba Research AU	
Friday, 10 April	Closed	Good Friday
Mon, 13 April	Closed	Easter Monday
Saturday, 25 April	Closed	Anzac Day
Monday, 8 June	Closed	Queen's birthday
Monday, 5 October	Closed	Labour Day
Friday, 25 December	Closed	Christmas Day
Monday, 28 December	Closed	Boxing Day
Friday, 1 January 2021	Closed	New Year's Day

Shipments to SRL Japan

2020 dates		
Wednesday, 29 April	Closed	Showa Day
Sunday, 3 May	Closed	Constitution Day
Monday, 4 May	Closed	Greenery Day
Tuesday, 5 May	Closed	Children's Day
Wednesday, 6 May	Closed	Substitute holiday
Thursday, 23 July	Closed	Marine Day



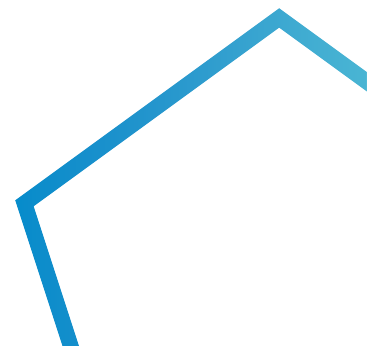
Friday, 24 July	Closed	Sports Day
Monday, 10 August	Closed	Mountain Day
Monday, 21 September	Closed	Respect of the Aged Day
Tuesday, 22 September	Closed	Autumnal Equinox
Tuesday, 3 November	Closed	Culture Day
Monday, 23 November	Closed	Labour Thanksgiving Day
Wednesday, 30 – Thursd, 31 December	Closed	SRL' holiday

Shipments to Cerba Research China

2020 dates	Cerba Research CN (Teddy Lab)	
Friday, 1 May to Tuesd, 5 May	Closed	May Day
Thursday, 25 June to Sat, 27 June	Closed	Dragon Boat Festival
Thursday, 1 Oct to Thursd, 8 October	Closed	Mid-Autumn Day National Day

Shipments to PPC Lab Taiwan

2020 dates	PPC lab Taiwan	
Friday, 1 May	Closed	Labor Day
Thursday, 25 – Friday, 26 June	Closed	Dragon Boat Festival
Thursday, 1 – Friday, 2 October	Closed	Mid-Autumn Festival
Friday, 9 – Sat, 10 October	Closed	National Day



Shipments to Barc Lab Africa

2020 dates- January 2021	Barc Lab SA	
Friday, 10 April 2020	Closed	Good Friday
Monday, 13 April 2020	Closed	Family Day
Monday, 27 April 2020	Closed	Freedom Day
Friday, 1 May 2020	Closed	Workers Day
Tuesday, 16 June 2020	Closed	Youth Day
Sunday, 9 August 2020 – Observed on Monday 10 th of August 2020	Closed	National Women's Day
Thursday, 24 September 2020	Closed	Heritage Day
Wednesday, 16 December 2020	Closed	Day of Reconciliation
Friday, 25 December 2020	Closed	Christmas Day
Saturday, 26 December 2020	Closed	Boxing Day
Friday, 1 January 2021	Closed	New Years Day

2020 dates	Barc Lab UG	
Friday, 10 April	Open	Good Friday
Monday, 13 April	Open	Easter Monday
Friday, 1 May	Open	International Labour Day
Sunday, 24 May	Open	Eid El Fitr
Sunday, 7 June	Open	Martyr's Day
Tuesday, 9 June	Open	National Heroes Day
Friday, 31 July	Open	Eid Al-Adha
Friday, 9 October	Open	Independence Day
Friday, 25 December	Open	Christmas Day
Saturday, 26 December	Open	Boxing Day

2020 dates	Barc Lab TZ	
Friday, 10 April	Open	Good Friday
Monday, 13 April	Open	Easter Monday
Sunday, 26 April	Open	Union Day
Friday, 1 May	Open	International Labour Day
Sunday, 24 May	Open	Eid El Fitr
Monday, 25 May	Open	Eid El Fitr
Tuesday, 7 July	Open	Sabasaba
Friday, 31 July	Open	Eid El Hajj
Saturday, 1 August	Open	Eid El Hajj
Saturday, 8 August	Open	Nane Nane
Wednesday, 14 October	Open	Nyerere Day
Thursday, 29 October	Open	Maulid
Friday, 30 October	Open	Maulid
Wednesday, 9 December	Open	Independence Day
Friday, 25 December	Open	Christmas Day
Saturday, 26 December	Open	Boxing Day

